



RESIDENTIAL BOOKINGS

terms and conditions

- Minimum stay / hire rates: Minimum stay is for 2 nights and minimum hire applies to our venues booked during school holidays and weekends .
- Cancellation: Half fees will be charged for cancellations made less than 26 weeks prior to the date of the visit. Full fees will be charged for cancellations made less than 6 weeks before the date of the visit. Where full group numbers are not available these charges will be based on venue minimums.
- Final Numbers: For group bookings, we are unable to make reductions for people who do not stay for the whole event.
- Damages: Damages caused other than as a result of wear and tear will be charged to the group.
- Liability: We recommend that group leaders or organisations take out insurance cover for damage or personal injury sustained whilst on the premises and the possibility of cancellation charges.
- Payment: A non-refundable deposit is required to secure your booking. The balance of the fee is due on or immediately after departure, payable by BACS.
- Access to premises: Arrival times from 4pm, departure weekday by 10am and departure weekend and bank holiday Monday by 5pm.

NB. We reserve the right to modify prices in the event of a significant rise in the cost of living or external factors beyond our control. Prices include VAT where applicable